



## **MAINTENANCE AND SERVICE**

### **SERVICING**

**OVER MANY YEARS WE HAVE FOUND THAT THE STAGE LIGHTING IS LEFT OUT OF GENERAL MAINTENANCE AS IT IS "A SPECIALIST AREA". IN MANY SCHOOLS, THE STAFF HAVE SO MANY OTHER DUTIES, THAT IT IS OFTEN LEFT TO THE LAST MINUTE TO DO ANY SERVICING. THIS YEARS RECORDS HAVE INCLUDED A PHONE CALL FOR A SERVICE VISIT THE NEXT MORNING WITH A ONE HOUR GAP UNTIL PERFORMANCE ALTHOUGH THE FAULT HAD BEEN KNOWN FOR A YEAR. AT ANOTHER CUSTOMER, 52 OUT OF 58 LANTERNS WITH BLOWN LAMPS WITH 2 DAYS TO THE SHOW! WE WERE ABLE TO GET THEM RUNNING BUT IT IS DISCONCERTING, WITH THE AUDIENCE WATCHING YOU WORK!**

### **PORTABLE APPLIANCE TESTING (PAT TESTING)**

**DID YOU KNOW THAT UNDER "THE ELECTRICITY AT WORK REGULATIONS 1989" ALL PORTABLE APPLIANCES SHOULD BE ELECTRICALLY TESTED REGULARLY, PROBABLY EVERY YEAR. THIS IS ANY ITEM WITH A CABLE AND PLUG. OFTEN WE FIND THAT ALL OF A VENUE'S DOMESTIC APPLIANCES HAVE BEEN TESTED BUT THE STAGE LIGHTING EQUIPMENT HAS NOT. PLEASE CALL THE OFFICE FOR DETAILS.**

**THE PHOTOGRAPH BELOW WAS TAKEN BACK IN 1989 AND ALTHOUGH MOCKED UP FOR THE ABTT EXHIBITION IT SHOWS SOME OF THE CONDITIONS WE SOMETIMES FIND. BACK THEN, I HAD DARK HAIR, OR SHOULD THAT READ, HAIR.....I WAS ALSO A TOUGH SLIMMER!**



**ALTHOUGH THE REQUIREMENTS OF EACH JOB ARE DIFFERENT, WE OFTEN TAKE DOWN THE LIGHTS CLEAN INSIDE AND OUT AND THEN PAT TEST FOR ELECTRICAL SAFETY. THEN RE-RIG IN THE MOST APPROPRIATE DESIGN. THE RESULT IS THE EQUIPMENT IS SAFE AND PRODUCES MORE LIGHT AND IS BETTER DIRECTED AND COLOURED. WE HAVE SEEN THAT SOME COMPANIES ONLY LABEL THE ITEMS BUT THEN CHARGE FULL PRICE FOR PAT TESTING. WE DO THE PROPER SERVICE!**

### **PERIODIC ELECTRICAL AND LOLER TESTING**

**WE CAN ALSO ARRANGE FOR THE PERIODIC INSPECTION OF THE LIGHTING INSTALLATION AND FOR THE LOLER TESTING OF THE LIGHTING BARS. THESE SERVICES ARE ALSO IMPORTANT FOR ELECTRICAL AND MECHANICAL SAFETY. WE WORK CLOSELY WITH COMPANIES PROVIDING THESE SERVICES.**

**HOWEVER AS THERE ARE SO MANY VARIABLES, IT IS IMPOSSIBLE TO GIVE A SCALE OF CHARGES HERE SO A SITE VISIT IS REQUIRED. THESE ARE FREE OF CHARGE. PLEASE CALL DAVID TO ARRANGE. WE WILL ADVISE YOU OF THE BEST WAY FORWARD.**

**TELEPHONE 01322 350 351**